

ATTACHMENT 1 (10-11-05 TAG Meeting)

National Provider Identifier (NPI): L&I Implementation Strategy

Background

- L&I has chosen to utilize the NPI rather than cause additional administrative burden for providers, require providers to maintain unique numbers only for conducting business with L&I and risk losing a major percentage of providers billing electronically.
- It is envisioned those not eligible for an NPI will retain their L&I provider account number.
- Enhancing L&I systems to utilize either the NPI or an L&I Provider Account Number is considered a “dual use strategy.”

Strategy

- Over the next two years, L&I systems will be enhanced to accommodate the NPI and the changing CMS1500 (professional services billing form) and UB92 (institutional services billing form).
- A work plan, operational impact and gap analysis and feasibility study will be done by a contracted consultant to identify all department systems and business processes potentially impacted by incorporation of the NPI.
- An implementation team will be in place by February 2006 to begin the transition.

Envisioned End State

- Providers will be able to use either their NPI or the L&I provider account number to conduct all business with L&I by May 23, 2007.
- Transition has been made from the UB92 to the UB04 and the CMS 1500 has been updated.
- All HIPAA transactions and proprietary electronic billing and remittance advice formats have been modified to incorporate use of the NPI.
- All L&I systems can accept and utilize the NPI resulting in maintaining data integrity and interoperability between L&I shared systems and between L&I and their providers.
- L&I business processes have been updated to utilize either the NPI or L&I account number as necessary.
- The use of the NPI after implementation does not increase the administrative burden on providers or on L&I.

Benefits

- Reduces the administrative burden on providers.
- Enhances L&I's reputation and will not decrease injured worker access to necessary healthcare.
- Ensures data integrity between L&I interfaced systems.
- Ensures interoperability for L&I interfaced systems.
- Improves healthcare providers' e-commerce with L&I.
- Increases L&I's opportunity to improve provider relationships and ease of conducting business.
- Increases ease and accuracy of information for providers accessing information, throughout the department.
- Ensures both medical and non-medical providers continue conducting business with L&I without negative impacts – either in access to information, or in electronic billing transactions.